MICHAEL SAUL

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Geek Squad Agent turned software developer who is able to liaison with the development team while also providing solutions to clients. I prize efficiency and learning. My excellent communication skills and desire to learn make me a great asset to any team.

SKILLS

- Software developer skills including:
 - o Javascript o MongoDB
 - o HTML o CSS
 - o Python o NodeJS
 - o Django o React.js
- Strong IT computer and technical capabilities
- Experience with teaching and training
- Excellent interoffice and public communication
- Sales experience in a fast paced environment

EMPLOYMENT HISTORY

SOFTWARE ENGINEERING IMMERSIVE, GENERAL ASSEMBLY

July 2020 - October 2020

- Three-month, 500-hour full time and full-stack program conducted in a remote setting, providing experience with the latest front- and back-end programming languages, tools, and methodologies including: HTML, CSS, SASS, Javascript, jQuery, PostgreSQL, MongoDB, ReactJS, NodeJS, Wordpress, Git, Github and Agile/Scrum.
- Developed a portfolio of individually and collaboratively focused in-class projects, including:
 - o Wall Positive: MERN Full Stack App (MongoDB, Express, React, Node.js)
 - o Video Game Review Database: NodeJS, Express, MongoDB, Mongoose, JS, CSS

GEEK SQUAD CONSULTATION and APPLE PRO, BEST BUY

March 2019 - August 2020

Santa Clarita, CA

- Responsible for helping diagnose and repair common computer issues. Consequently, I was consistently the top seller of our service plan, and had many clients leave with a positive impression that had them continue to work with me with their other tech issues
- Primary Apple representative regarding repairs of Apple products as well as the point man for ensuring proper product and procedure knowledge is known through the team
- Ensured associates were knowledgeable of proper diagnoses and sales techniques, where I was tasked by my supervisor to help train and shadow new Agents